

Frequently Asked Questions

Information to help you plan your visit. For assistance with reservations, accessibility, dietary restrictions, or private events, please call the restaurant.

PLANNING YOUR VISIT

- **Do you offer parking?** Chez Nous does not have designated parking. Nearby neighborhood streets have ample "two-hour residential" parking. Paid public parking is also available at:
 - Midtown Garage at the Hyatt Place Hotel, 558 King Street
 - XpressPark at the corner of Coming Street and Spring Street
- **What are your hours?** Tuesday through Sunday: 11:30 a.m.-3:00 p.m. and 5:00-10:00 p.m.
- **Do you accept reservations?** Yes. Reservations can be made through Resy or by calling the restaurant for assistance.
- **What happens to outdoor reservations in bad weather?** Outdoor reservations are not guaranteed during inclement weather. We do our best to accommodate guests indoors, but additional seating may not be available depending on the day of the week and party size.
- **Do you accommodate large parties or offer buyouts?** Yes. Parties of more than four guests should call the restaurant for reservation assistance. Full restaurant buyouts and partial buyouts of the upstairs dining area are available. Please call for availability and details.

DINING AND ACCESSIBILITY

- **Can you accommodate dietary restrictions?** Our menu changes daily, and we do our best to accommodate dietary restrictions. However, there may be times when we are unable to do so. Please call to discuss the specific needs of your party.
- **Can you accommodate guests with mobility concerns?** Chez Nous is located in a small house built in 1835, with dining on two floors. The upstairs dining area can be reached only by staircase. Please let us know about mobility concerns so we can arrange seating downstairs or outside. A paved ramp is available for guests who use wheelchairs.
- **Are children welcome?** Yes. Well-behaved children are welcome. Please include all children in your reservation count. We do not offer a children's menu, high chairs, or booster seats. Attachable child seats cannot be secured to our tables or dining chairs. Strollers must be foldable and tucked away.

POLICIES AND PURCHASES

- **Is there a dress code?** Please dress comfortably while being considerate of other guests.
- **What is the corkage fee?** The corkage fee is \$50 per 750 mL bottle.
- **Do you offer gift cards?** Yes. Gift cards may be purchased in person at the restaurant or by phone. We can also mail a gift card directly to the recipient.

Need additional help? Please call the restaurant with questions about reservations, accessibility, dietary needs, or private events.